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PUBLIC SERVICE
COMMISSION

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December 3, 2019

BY OVERNIGHT DELIVERY

Gwen R. Pinson, Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-8294

*Re: Notice of Discontinuance of Service and Withdrawal of Tariffs,
Frontier Communications of America, Inc.
Tariff Filing No. T62-0525*

Dear Ms. Pinson:

By this letter and pursuant to the Kentucky Public Service Commission's ("Commission") *Order in Administrative Case No. 359*,¹ Frontier Communications of America, Inc. ("Frontier") hereby notifies the Commission that it is voluntarily discontinuing the above-referenced certification, granted on May 18, 2001, and seeks to withdraw any tariffs on record, including Tariff Filing No. T62-0525, effective December 31, 2019.

The public convenience and necessity will not be adversely affected by the action described herein. Frontier no longer offers or provides any services to Kentucky customers pursuant to the above-referenced authority, and therefore, no customer's services will be interrupted or disconnected. Frontier seeks to discontinue its certification in Kentucky to ensure that its records, and the Commission's, are fully up to date.

Enclosed with the original of this letter, please find four (4) copies of this notice and a duplicate copy. Please date-stamp the duplicate upon receipt and return it in the envelope provided. If you have any questions regarding this notification, please contact the undersigned.

Respectfully submitted,



Brian W. Murray

Counsel to Frontier Communications of America, Inc.

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12/4/2019

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¹ *Exemptions For Interexchange Carriers, Long-Distance Resellers, Operator Service Providers And Customer Owned, Coin-Operated Telephones, Order, Administrative Case No. 359 (June 21, 1996).*

TARIFF

OF

Frontier Communications of America, Inc.

This tariff, filed with the Kentucky Public Service Commission contains the rates, terms and conditions applicable to the Resale Telecommunications Services provided by Frontier Communications of America, Inc. within the state of Kentucky.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED: April 18, 2001

EFFECTIVE: May 18, 2001

ISSUED BY: Christine Burke, Regional Manager, Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500

CHECK SHEET

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION LEVEL		
1	Original	27	Original
2	5th *	27.1	First Revised*
3	Original	27.2	First Revised*
4	Original	27.3	Original
5	Original	27.4	First Revised*
6	First Revised*	27.5	Original
7	First Revised*	27.6	Original
8	Original	27.7	Original
9	Original	27.8	Original
10	Original	27.9	Original
11	Original	27.10	Original
12	Original	27.11	Original
13	Original	27.12	Original
14	Original	28	First Revised*
15	Original	29	First Revised*
16	Original	30	First Revised*
17	Original	31	1st
18	Original	32	Original
19	Original	33	Original
20	First Revised*		
21	Original		
22	Original		
23	Original		
24	2nd		
25	Original		
26	Original		

* included in this filing

ISSUED: October 25, 2011

EFFECTIVE: December 16, 2011

ISSUED BY: Vice President Regulatory
 180 South Clinton Avenue
 Rochester, New York 14646-0500



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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C** Changed regulation.
- D** Delete or discontinue.
- I** Change Resulting in an increase to a Customer's bill.
- M** Moved from another tariff location.
- N** New
- R** Change resulting in a reduction to a Customer's bill.
- T** Change in text or regulation.

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

PUBLIC SERVICE COMMISSION
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BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

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SECTION 1 - TERMS AND ABBREVIATIONS

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Refers to the Kentucky Public Service Commission.

Company or Carrier - Frontier Communications of America, Inc., unless otherwise clearly indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

(D)
(D)

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ISSUED BY: Vice President Regulatory
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Rochester, New York 14646-0500



SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Frontier - Used throughout this tariff to refer to Frontier Communications of America, Inc..

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Personal Identification Number (PIN) - See Authorization Code.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

(D)
(D)

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Frontier

Frontier's services and facilities are furnished for communications originating at specified points within the State of Kentucky under terms of this Tariff.

Frontier provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. Frontier may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Frontier services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Use

2.2.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.2.2 The services the company offers shall not be used for any unlawful purpose for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.3 Limitations of Service**

- 2.3.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.3.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.4 Assignment and Transfer

All facilities provided under this tariff are directly or indirectly controlled by Frontier and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Liability of the Company

- 2.5.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.5.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of theft or unauthorized use of Authorization Codes issued for the use of the Company's services.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.6 Billing and Payment for Service****2.6.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.6 Billing and Payment for Service, (Cont'd.)****2.6.2 Deposits**

- A. Each applicant for service will be required to establish credit. Any applicant whose credit has not been established to the sole and exclusive satisfaction of the Company may be required to make a deposit to be held as a guarantee of payment of charges. An existing Customer may be required to make a deposit or increase a deposit presently held. The deposit may be held for as long as the financial condition or credit worthiness of the Customer is considered to be unsatisfactory to the Company.
- B. The fact that a deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- C. Interest on a cash deposit will be paid to a Customer for the period that the cash deposit is held by the Company. The interest rate used will be at the rate established by the appropriate legal authority in the state where the Customer is billed.

2.6.3 Advance Payments

The Company reserves the right to require an advance payment from a Customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing.

2.6.4 Late Payment Fees

A one-time late payment charge of 1.5% applies to each overdue balance. Late payment charges may only be applied once to a past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Kentucky state law.

2.6.5 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity and pursuant to Kentucky law and Kentucky Public Service Commission regulations.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Billing and Payment for Service, (Cont'd.)

2.6.6 Billing Dispute

- .1 Any objections to billed charges must be reported to the Company or its billing agent in writing within twenty (20) days of the closing date printed on the invoice or statement issued to the Customer. Disputes may be submitted orally or in writing. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- .2 Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- .3 Customers may contact the Company's business office at the following toll-free number: 1-800-727-1653.
- .4 If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission at the following address:

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-0615
Telephone: (502) 564-3940
Toll-Free: (800) 772-4636

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Taxes and Fees

- 2.7.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the Customer's bill.
- 2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.8 Refunds or Credits for Service Outages or Deficiencies****2.8.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

2.8.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.9 Cancellation or Termination of Service by Customer**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

2.10 Refusal or Discontinuance by Company

2.10.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. Frontier will restore services as soon as it can be provided without undue risk, and will, upon request by the Customer, assign new authorization codes to replace ones that have been deactivated.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.10 Refusal or Discontinuance by Company, (Cont'd.)**

2.10.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given ten (10) days written notice to comply with any rule or remedy any deficiency:

- A. For nonpayment of undisputed charges, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service. Under no circumstances shall service be terminated prior to twenty (20) days after the mailing of the original bill.
- B. For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- C. For use of telephone service for any purpose other than that described in the application.
- D. For neglect or refusal to provide reasonable access to Frontier or its agents for the purpose of inspection and maintenance of equipment owned by Frontier or its agents.
- E. For noncompliance with or violation of Commission regulation or Frontier's rules and regulations on file with the Commission.
- F. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect Frontier's equipment or service to others.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company, (Cont'd.)

2.10.2 (Cont'd.)

- G.** Without notice in the event of tampering with the equipment or services owned by Frontier or its agents.
- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Frontier may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.11 Cost of Collection and Repair**

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Interconnection

Service furnished by Frontier may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Frontier's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.13 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Frontier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.14 Bill Format

Frontier's monthly bill to each Customer consists of a billing summary of current charges, previous balance due, payments received, and call detail pages. The bill includes the Company's name, address and toll-free telephone number.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 General

Frontier offers switched outbound service for communications originating and terminating within the State of Kentucky. The Company's services are available twenty-four (24) hours per day, seven (7) days a week. Intrastate service is offered in conjunction with interstate service. (D)

ISSUED: October 25, 2011

EFFECTIVE: December 15, 2011

ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500



SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.2 Timing of Calls**

Billing for calls placed over the Frontier network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** The initial and additional billing increments are stated in the description of each service.
- 3.2.4** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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MAY 18 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

ISSUED: April 18, 2001

EFFECTIVE: May 18, 2001

ISSUED BY: Christine Burke, Regional Manager, Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500

KY:0100

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.3 Rate Periods

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.4 Holidays

Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: Christmas Day (December 25), New Year's Day (January 1), Fourth of July (July 4), Thanksgiving Day (last Thursday in November), Labor Day (first Monday in September). Evening Rate Period rates will apply to all calls made between 8:00 AM and 5:00 PM during Company-recognized holidays.

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SECRETARY OF THE COMMISSION

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EFFECTIVE: May 18, 2001

ISSUED BY: Christine Burke, Regional Manager, Regulatory
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Rochester, New York 14646-0500

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.5 Mileage Calculation**

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 -** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 -** Square the differences obtained in Step 2.
- Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECRETARY OF THE COMMISSION

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 Miscellaneous Rates and Charges

3.6.1 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.60 (1)

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ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
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**PUBLIC SERVICE COMMISSION
OF KENTUCKY**

~~EFFECTIVE: February 9, 2005~~
~~02/09/2005~~

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By 
Executive Director

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.7 Frontier One**

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

3.7.1 Rate Structure

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3.7.2. of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

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SECTION 9 (1)

BY: Stephan D. Bell
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ISSUED: April 18, 2001

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.7 Frontier One (cont'd.)****3.7.2 Usage Rates**

- A. The following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

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SECTION 9 (1)

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SECRETARY OF THE COMMISSION

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.7 Frontier One (cont'd.)****3.7.2 Usage Rates (continued)****B. Optional Travel Card* (Including Carrier recognized holidays)**

The following per minute rate is applicable to all Travel Card calls placed in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

The following per minute rate is applicable to all Travel Card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

* An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.

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SECTION 9(1)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Reserved For Future Use

(D)

(D)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

(D)

(D)

3.9 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

3.9.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Flexible Rate Schedule of this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

3.9.2 Usage Charges (cont'd.)

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

3.9.3 Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates

A. VIP Standard - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

A. VIP Standard - Dedicated Term Plan Discounts (cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

B. VIP Plus - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

B. VIP Plus - Dedicated Term Plan Discounts (cont'd.)

3. IntraLATA - 1+ Outbound

• Base Rate (Month-to-Month and Term): \$0.0834

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

C. VIP Standard - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0900

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0900

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

C. VIP Standard - Switched Term Plan Discounts (cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0900

Total Billing	MTM	1 Year	2 Year	3 Year
	Discount	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0900

Total Billing	MTM	1 Year	2 Year	3 Year
	Discount	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

D. VIP Plus - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

\$0.0900

* Base Rate (Month-to-Month and Term):

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll Free Inbound

\$0.0900

* Base Rate (Month-to-Month and Term):

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

(N)

FRONTIER COMMUNICATIONS OF AMERICA, INC.
 180 SOUTH CLINTON AVENUE
 ROCHESTER, NY 14646-0500
 TEL: 716-421-1000
 FAX: 716-421-1001
 WWW.FRONTIERCOMM.COM

ISSUED: February 20, 2003

EFFECTIVE: March 24, 2003

ISSUED BY: Vice President Regulatory
 180 South Clinton Avenue
 Rochester, New York 14646-0500

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Frontier VIP (Cont'd.)

(N)

3.9.4 Usage Rates (cont'd.)

D. VIP Plus - Switched Term Plan Discounts (cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0900

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0900

Total Billing	MTM Discount	1 Year Discount	2 Year Discount	3 Year Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

(N)

FRONTIER COMMUNICATIONS OF AMERICA, INC.
REGULATORY DEPARTMENT
180 SOUTH CLINTON AVENUE
ROCHESTER, NY 14646-0500
MAR 24 2003
BY: [Signature]

ISSUED: February 20, 2003

EFFECTIVE: March 24, 2003

ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

4.1.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, and/or Third-Party calls.

(D)

4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.

4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.8 below.

4.1.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.9 below.

4.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

ISSUED: October 25, 2011

EFFECTIVE: December 15, 2011

ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500



SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.*

4.1 Operator Services, *cont'd.*

- 4.1.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)
- 4.1.7** The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, and Third Party calls. The local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to the telephone line number, respectively. (D)

ISSUED: October 25, 2011

EFFECTIVE: December 15, 2011

ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500



SECTION 4 - MISCELLANEOUS SERVICES, cont'd.

4.1 Operator Services, cont'd.

4.1.8 Per Minute Usage Charges

Per Minute Rate \$0.69

4.1.9 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

	<u>Per Call</u>	
Customer Dialed & Operator Assisted	\$5.50	(D)
Customer Dialed - Operator Must Assist	\$4.95	(D)
Operator Station	<u>Automated</u>	<u>Operator Assisted</u>
Billed Collect	\$3.95	\$5.50
Billed to Third Party	\$3.95	\$6.50
Sent Paid, Non-Coin	\$3.95	\$5.50
Person-to-Person		
All Billing Methods	\$9.95	\$9.95
Pay Telephone Surcharge	\$0.26	

ISSUED: October 25, 2011

EFFECTIVE: December 15, 2011

ISSUED BY: Kenneth Mason
 180 South Clinton Avenue
 Rochester, New York 14646-0500



SECTION 4 - MISCELLANEOUS SERVICES, cont'd.

4.2 Directory Assistance

4.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

4.2.2 Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Request	\$1.99	(I)
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 01 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

ISSUED: April 1, 2003

EFFECTIVE: May 1, 2003

ISSUED BY: Vice President Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500

SECTION 4 - MISCELLANEOUS SERVICES, cont'd.

4.3 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the Company operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the Company operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Company operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the Company operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

4.3.1 Busy Line Interrupt Charges:

- | | | |
|----|-------------------------------------|--------|
| a. | Busy Line Verification, per request | \$1.04 |
| b. | Busy Line Interrupt, per request | \$1.54 |

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

ISSUED: April 18, 2001

EFFECTIVE: May 18, 2001

ISSUED BY: Christine Burke, Regional Manager, Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500

SECTION 5 - CONTRACTS AND PROMOTIONS

5.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed three (3) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

5.2 Promotions

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

ISSUED: April 18, 2001

EFFECTIVE: May 18, 2001

ISSUED BY: Christine Burke, Regional Manager, Regulatory
180 South Clinton Avenue
Rochester, New York 14646-0500



Invoice	Page 1 of 3
Account Number:	xxxxxxxxxx
Payment due on or before:	xx/xx/xx
Invoice Date:	xx/xx/xx

JOHN DOE
 SUITE 101
 303 E LITTLE
 RUSHVILLE IL 62681

How to reach Customer Service:

Call 1-800-727-1653



Bill-At-A-Glance

Previous Balance	\$ 0.00
Payments	\$ 0.00
Adjustments	\$ 0.00
Balance	\$ 0.00
Current Charges	\$ 0.00
Total Amount Due	\$ 0.00

News You Can Use

Important messages will be displayed here.

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5.011,
 SECTION 9 (1)

BY: Stephan O Bell
 SECRETARY OF THE COMMISSION



Remittance - Thank you for your business!

Name:	John Doe
Account Number:	xxxxxxxxxx
Payment due on or before:	xx/xx/xx
Total Amount Due	\$ x.xx

Amount Enclosed

Frontier Communications of America, Inc.
 180 S. Clinton Ave.
 Rochester, NY 14646



Detach and enclose this portion with your payment.
 Make check payable to Frontier Communications of America, Inc.
 Write the account number on the check.
 Show the mailing address in the envelope window.



Invoice Page 2 of 3
 Account Number: xxxxxxxxxx
 Invoice Date: xx/xx/xx

Customer Account Summary

PREVIOUS BALANCE	\$ x.xx	TAXES AND SURCHARGES	\$ x.xx
CHARGES/CREDITS THROUGH xx/xx/xx	\$ x.xx	FEDERAL EXCISE TAX	\$ x.xx
AMOUNT PAST DUE	\$ x.xx	STATE/LOCAL TAX	\$ x.xx
MONTHLY SERVICE USAGE	\$ x.xx	TOTAL CURRENT CHARGES	\$x.xx
USF RECOVERY CHARGE	\$ x.xx	BALANCE DUE	\$x.xx

Monthly Usage Summary

DESCRIPTION	CALLS	MINUTES	AMOUNT	DESCRIPTION	CALLS	MINUTES	AMOUNT
OUTBOUND 1+							
OUT OF STATE	x	xx	\$ x.xx				
TOTAL							

PUBLIC SERVICE COMMISSION
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MAY 18 2001

PURSUANT TO 807 KAR 5.011,
 SECTION 9 (1)
 BY: Stephan O. Bee
 SECRETARY OF THE COMMISSION



Invoice Page 3 of 3
Account Number: xxxxxxxxxx
Invoice Date: xx/xx/xx

Call Detail

DATE	TIME	NUMBER	PLACE	MINS	AMOUNT	DATE	TIME	NUMBER	PLACE	MINS	AMOUNT
xx/xx	xxx	xxx-xxx-xxxx	Roch NY	xx	\$ x.xx						
xx/xx	xxx	xxx-xxx-xxxx	Atlanta GA	xx	\$ x.xx						

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
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